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# IOWA COMMUNITY ACTION AGENCIES COMMUNITY ASSESSMENT

## COMMUNITY STAKEHOLDERS (Data and Survey Instrument)

# **IOWA COMMUNITY ACTION AGENCIES NEEDS ASSESSMENT - COMMUNITY STAKEHOLDERS -**

## **Table of Contents**

Page

<b>Introduction.....</b>	<b>1</b>
<b>IOWA – Statewide Totals .....</b>	<b>2-8</b>
<b>Community Action Agencies</b>	
New Opportunities, Inc.....	9-14
Hawkeye Area Community Action Program .....	15-20
Community Action of Eastern Iowa .....	21-26
MATURA Action Corporation.....	27-32
Mid-Iowa Community Action, Inc. ....	33-38
Mid-Sioux Opportunity, Inc.....	39-44
Des Moines Community Action Agency.....	45-50
North Iowa Community Action Organization .....	51-56
Northeast Iowa Community Action Corporation.....	57-62
Operation: New View Community Action Agency.....	63-68
Operation Threshold.....	69-74
Red Rock Area Community Action Program .....	75-80
South Central Iowa Community Action Program, Inc.....	81-86
Community Action of Southeast Iowa .....	87-92
Southern Iowa Economic Development Association.....	93-98
Upper Des Moines Opportunity, Inc.....	99-104
West Central Community Action .....	105-110
Community Action Agency of Siouxland.....	111-116

## **Appendix**

Iowa Community Action Agencies Needs Assessment Survey (Community Stakeholders)

## Introduction

The Iowa Department of Human Rights – Division of Community Action Agencies (DCAA), in partnership with the Iowa Community Action Association (ICAA) and Iowa's 18 community action agencies, conducted a survey to collect information regarding the needs of low-income people. The survey questions were designed to collect the perceptions community partners and stakeholders (Appendix: Iowa Community Action Agencies Needs Assessment Survey (Community Stakeholders) question #2) have concerning the needs of low-income people that reside in their communities.

This report contains the survey (located in the Appendix) that was developed and used – Iowa Community Action Agencies Needs Assessment Survey (Community Stakeholders) – and the data collected from that survey. The data presented in this report includes statewide totals as well as individual community action agency totals.

The information in this report will be considered by Iowa's community action agencies for planning, developing, and delivering agency activities, services, and initiatives to the low-income people that reside in their neighborhoods and communities.

## Procedures

This project began in April 2011. A seven member committee consisting of five community action agency staff, a DCAA staff person, and an ICAA staff person, were responsible for the survey design, distribution, data collection, and statewide report.

The committee completed the design of the survey in November 2012. The draft was sent out for review, comment, and approval to all community action agency Directors and CSBG Planners. In January 2013, the survey and instructions were distributed to the community action agencies.

Each community action agency was responsible for managing the sampling and distribution of the survey to their community partners and stakeholders. All surveys were required to be inputted into the online survey software – SurveyMonkey.com – before March 23, 2013.

The committee decided to use the SurveyMonkey.com online survey software for the project's data collection and reporting pieces. In December 2012, the DCAA successfully programmed the survey online. The DCAA exported the data from SurveyMonkey.com to create this report. This report was completed on March 28, 2013.

The last three survey questions required the community partners and stakeholders to answer with written responses. Those written responses were exported from SurveyMonkey.com and provided to each agency. The written responses are not included in this report.

## 1. What county do you live in?

Response Total		Response Total	
Adair	31	Johnson	23
Adams	22	Jones	15
Allamakee	42	Keokuk	6
Appanoose	8	Kossuth	4
Audubon	14	Lee	40
Benton	20	Linn	96
Black Hawk	80	Louisa	19
Boone	32	Lucas	3
Bremer	12	Lyon	28
Buchanan	8	Madison	20
Buena Vista	10	Mahaska	18
Butler	3	Marion	13
Calhoun	8	Marshall	74
Carroll	98	Mills	6
Cass	37	Mitchell	19
Cedar	25	Monona	0
Cerro Gordo	83	Monroe	13
Cherokee	28	Montgomery	10
Chickasaw	88	Muscatine	63
Clarke	12	O'Brien	7
Clay	15	Osceola	5
Clayton	35	Page	24
Clinton	56	Palo Alto	10
Crawford	10	Plymouth	45
Dallas	12	Pocahontas	3
Davis	10	Polk	203
Decatur	14	Pottawattamie	23
Delaware	8	Poweshiek	14
Des Moines	141	Ringgold	7
Dickinson	8	Sac	18
Dubuque	96	Scott	85
Emmet	13	Shelby	26
Fayette	32	Sioux	71
Floyd	15	Story	22
Franklin	5	Tama	10
Fremont	6	Taylor	45
Greene	25	Union	50
Grundy	15	Van Buren	5
Guthrie	26	Wapello	22
Hamilton	6	Warren	52
Hancock	4	Washington	9
Hardin	11	Wayne	7
Harrison	23	Webster	4
Henry	29	Winnebago	6
Howard	22	Winneshiek	54
Humboldt	1	Woodbury	202
Ida	15	Worth	4
Iowa	3	Wright	1
Jackson	17	Total Respondents	2874
Jasper	23	(skipped this question)	203
Jefferson	13		3077



**2. What community stakeholder group do you belong to? Select the one that best describes your group:**

	Response Total	
County government	260	8.57%
City government	271	8.93%
Board of Supervisors	37	1.22%
educational institution	469	15.46%
health care provider	300	9.89%
faith based	242	7.98%
service organization	561	18.49%
public/private housing	67	2.21%
neighborhood association	37	1.22%
police	28	0.92%
judicial	37	1.22%
private business	272	8.97%
other	453	14.93%
Total Respondents	3034	100.00%
(skipped this question)	43	
	3077	

**3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?**

	Response Total		
there are an insufficient number of opportunities	1831	63.03%	
there are an excessive number of opportunities	17	0.59%	
there are a sufficient number of opportunities	358	12.32%	
there are not any opportunities	140	4.82%	
unsure	559	19.24%	
Total Respondents	2905	100.00%	100%
(skipped this question)	172		
	3077		

**4. Why do you believe people have problems getting or keeping a full-time living wage job? select all that apply:**

	Response Total	
jobs are not available	1922	66.37%
language barriers	592	20.44%
lack of education	1777	61.36%
physical or mental disabilities	810	27.97%
need better technical job skills	1540	53.18%
transportation	1300	44.89%
need better communication, people/customer job skills	1403	48.45%
health issues	643	22.20%
substance abuse issues	1150	39.71%
need child care	1260	43.51%
other	375	12.95%
Total Respondents	2896	na
(skipped this question)	181	
	3077	

**5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	971	34.23%
there are an excessive number available	36	1.27%
there are a sufficient number available	914	32.22%
there are not any available	67	2.36%
unsure	849	29.93%
Total Respondents	2837	100.00% 100%
(skipped this question)	240	
	3077	

**6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	1249	44.04%
there are an excessive number available	12	0.42%
there are a sufficient number available	147	5.18%
there are not any available	417	14.70%
unsure	1011	35.65%
Total Respondents	2836	100.00% 100%
(skipped this question)	241	
	3077	

**7. Are pre-school programs (including Head Start programs) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	627	22.10%
there are an excessive number available	36	1.27%
there are a sufficient number available	1565	55.16%
there are not any available	55	1.94%
unsure	554	19.53%
Total Respondents	2837	100.00% 100%
(skipped this question)	240	
	3077	

**8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?**

	Response Total	
there are an insufficient number available	1227	44.20%
there are an excessive number available	30	1.08%
there are a sufficient number available	840	30.26%
there are not any available	140	5.04%
unsure	539	19.42%
Total Respondents	2776	100.00% 100%
(skipped this question)	301	
	3077	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? select all that apply

	Response Total	
after school supervision	1794	65.21%
learning disabilities	817	29.70%
finding employment	1446	52.56%
substance abuse/tobacco	1702	61.87%
school attendance	1187	43.15%
behavior disorders	1446	52.56%
gang participation	636	23.12%
teen parenting	1097	39.88%
birth control	1401	50.93%
tutoring	1445	52.53%
obesity	1308	47.55%
mental health	1310	47.62%
affordable school/community activities	1658	60.27%
mentoring/leadership/volunteering	1840	66.88%
sexually transmitted diseases	1008	36.64%
physical health and dental issues	1029	37.40%
none apply	34	1.24%
Total Respondents	2751	na
(skipped this question)	326	
	3077	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	1236	44.46%
NO	822	29.57%
unsure	722	25.97%
Total Respondents	2780	100.00% 100%
(skipped this question)	297	
	3077	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	521	18.76%
NO	1565	56.36%
unsure	691	24.88%
Total Respondents	2777	100.00% 100%
(skipped this question)	300	
	3077	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	1194	42.84%
NO	988	35.45%
unsure	605	21.71%
Total Respondents	2787	100.00% 100%
(skipped this question)	290	
	3077	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	605	21.81%
NO	1381	49.78%
unsure	788	28.41%
Total Respondents	2774	100.00% 100%
(skipped this question)	303	
	3077	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	630	22.74%
NO	1451	52.38%
unsure	689	24.87%
Total Respondents	2770	100.00% 100%
(skipped this question)	307	
	3077	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	843	30.47%
NO	1701	61.47%
unsure	223	8.06%
Total Respondents	2767	100.00% 100%
(skipped this question)	310	
	3077	

16. Are the homes in your community in good repair?

	Response Total	
most are	1162	41.96%
some are	1324	47.82%
few are	212	7.66%
none are	3	0.11%
unsure	68	2.46%
Total Respondents	2769	100.00% 100%
(skipped this question)	308	
	3077	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? select all that apply

	Response Total	
education	1871	68.01%
job training	1883	68.45%
housing	1698	61.72%
budgeting	1885	68.52%
parenting	1755	63.79%
chronic illness	455	16.54%
child care	1524	55.40%
teen pregnancy	782	28.43%
substance abuse	1576	57.29%
transportation	1473	53.54%
family violence	1034	37.59%
energy/utility costs	1382	50.24%
living wage employment	1981	72.01%
family/child abuse	912	33.15%
language barriers	588	21.37%
health food selection	928	33.73%
special needs children	555	20.17%
financial literacy/planning	1472	53.51%
mental health services	1326	48.20%
medical care access	917	33.33%
dental care access	1119	40.68%
health care costs	1265	45.98%
credit card debt	1022	37.15%
legal issues/services	792	28.79%
child support	723	26.28%
none apply	23	0.84%
Total Respondents	2751	na
(skipped this question)	326	
	3077	

**18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? select all that apply:**

	Response Total	
employment	2318	84.78%
job training	2128	77.83%
housing	1474	53.91%
child care	1632	59.69%
mental health	1175	42.98%
literacy	950	34.75%
transportation	1540	56.33%
legal issues/services	633	23.15%
substance abuse treatment	1288	47.11%
financial literacy/planning	1554	56.84%
energy/utility costs	1233	45.10%
family planning	1062	38.84%
medical care	1032	37.75%
family/child abuse	772	28.24%
language barriers	574	20.99%
none apply	36	1.32%
Total Respondents	2734	na
(skipped this question)	343	
	<b>3077</b>	

**19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? select all that apply:**

	Response Total	
housework	1742	65.19%
managing medications	1935	72.42%
financial assistance	1432	53.59%
yard work/snow removal	2101	78.63%
grocery shopping	1638	61.30%
tax preparation/legal issues	870	32.56%
home repairs	2168	81.14%
preparing meals	1535	57.45%
access to transportation	1796	67.22%
energy/utility cost	1598	59.81%
laundry	1172	43.86%
none apply	60	2.25%
Total Respondents	2672	na
(skipped this question)	405	
	<b>3077</b>	

**20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?**

	YES		NO		unsure		Total
checking and savings accounts	1894	73.67%	223	8.67%	454	17.66%	2571
credit card debt	2005	77.44%	161	6.22%	423	16.34%	2589
credit repair	1938	76.27%	134	5.27%	469	18.46%	2541
payday loans	1651	66.41%	307	12.35%	528	21.24%	2486
car title loans (not a car purchase loan)	1223	51.65%	341	14.40%	804	33.95%	2368
budgeting or money management issues	2400	90.91%	47	1.78%	193	7.31%	2640
filing tax returns (EITC)	1423	59.61%	354	14.83%	610	25.56%	2387
obtaining loans	1210	52.00%	416	17.88%	701	30.12%	2327
property tax exemptions	1049	45.87%	436	19.06%	802	35.07%	2287
rent reimbursement claims	1385	58.24%	307	12.91%	686	28.85%	2378
home energy/utility cost issues	2054	81.35%	165	6.53%	306	12.12%	2525
landlord/tenant issues	1812	73.27%	195	7.89%	466	18.84%	2473
Total Respondents							2705
(skipped this question)							372
							<b>3077</b>

**21a. How would you rate your relationship with the community action agency in your community?**

	Response Total			Response Total [RATED]	
1 one (poor)	90	3.35%		90	4.04%
2 two	256	9.53%		256	11.48%
3 three (fine)	644	23.97%		644	28.88%
4 four	633	23.56%		633	28.39%
5 five (excellent)	607	22.59%		607	27.22%
no relationship	457	17.01%		0	0.00%
Total Respondents	2687	100.00%	100%	2230	100.00%
(skipped this question)	390				
	3077				

**21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?**

	Response Total			Response Total [RATED]	
1 one (poor)	70	2.61%		70	3.46%
2 two	307	11.43%		307	15.15%
3 three (fine)	668	24.88%		668	32.97%
4 four	671	24.99%		671	33.12%
5 five (excellent)	310	11.55%		310	15.30%
unsure	659	24.54%		0	0.00%
Total Respondents	2685	100.00%	100%	2026	100.00%
(skipped this question)	392				
	3077				

**22. What do you believe causes poverty?****23. What community improvement initiative would you like your community to address?****24. If you had \$1,000,000 to solve a community issue, what would you solve?**

**1. What county do you live in?**

	Response Total	
Allamakee	1	0.49%
Audubon	13	6.37%
Boone	2	0.98%
Calhoun	8	3.92%
Carroll	98	48.04%
Crawford	1	0.49%
Dallas	8	3.92%
Greene	22	10.78%
Guthrie	26	12.75%
Hamilton	1	0.49%
Iowa	3	1.47%
Polk	1	0.49%
Sac	18	8.82%
Tama	1	0.49%
Webster	1	0.49%
Total Respondents	204	100.00%
(skipped this question)	10	

**2. What community stakeholder group do you belong to? Select the one that best describes your group:**

	Response Total	
County government	17	8.13%
City government	10	4.78%
Board of Supervisors	4	1.91%
educational institution	34	16.27%
health care provider	12	5.74%
faith based	18	8.61%
service organization	15	7.18%
public/private housing	9	4.31%
neighborhood association	2	0.96%
police	7	3.35%
judicial	3	1.44%
private business	16	7.66%
other	62	29.67%
Total Respondents	209	100.00%
(skipped this question)	5	

**3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?**

	Response Total	
there are an insufficient number of opportunities	98	48.04%
there are an excessive number of opportunities	6	2.94%
there are a sufficient number of opportunities	30	14.71%
there are not any opportunities	12	5.88%
unsure	58	28.43%
Total Respondents	204	100.00%
(skipped this question)	10	

**4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:**

	Response Total	
jobs are not available	123	60.89%
language barriers	31	15.35%
lack of education	110	54.46%
physical or mental disabilities	48	23.76%
need better technical job skills	70	34.65%
transportation	56	27.72%
need better communication, people/customer job skills	89	44.06%
health issues	51	25.25%
substance abuse issues	70	34.65%
need child care	57	28.22%
other	41	20.30%
Total Respondents	202	na
(skipped this question)	12	

**5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	46	22.77%
there are an excessive number available	9	4.46%
there are a sufficient number available	65	32.18%
there are not any available	7	3.47%
unsure	75	37.13%
Total Respondents	202	100.00%
(skipped this question)	12	

**6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	62	30.69%
there are an excessive number available	5	2.48%
there are a sufficient number available	20	9.90%
there are not any available	24	11.88%
unsure	91	45.05%
Total Respondents	202	100.00%
(skipped this question)	12	

**7. Are pre-school programs (including Head Start programs) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	18	8.96%
there are an excessive number available	6	2.99%
there are a sufficient number available	115	57.21%
there are not any available	10	4.98%
unsure	52	25.87%
Total Respondents	201	100.00%
(skipped this question)	13	

**8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?**

	Response Total	
there are an insufficient number available	56	28.00%
there are an excessive number available	16	8.00%
there are a sufficient number available	76	38.00%
there are not any available	7	3.50%
unsure	45	22.50%
Total Respondents	200	100.00%
(skipped this question)	14	



9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	82	40.80%
learning disabilities	53	26.37%
finding employment	101	50.25%
substance abuse/tobacco	115	57.21%
school attendance	79	39.30%
behavior disorders	88	43.78%
gang participation	27	13.43%
teen parenting	64	31.84%
birth control	90	44.78%
tutoring	76	37.81%
obesity	101	50.25%
mental health	82	40.80%
affordable school/community activities	86	42.79%
mentoring/leadership/volunteering	96	47.76%
sexually transmitted diseases	73	36.32%
physical health and dental issues	71	35.32%
none apply	9	4.48%
Total Respondents	201	na
(skipped this question)	13	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	87	43.07%
NO	43	21.29%
unsure	72	35.64%
Total Respondents	202	100.00%
(skipped this question)	12	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	45	22.39%
NO	98	48.76%
unsure	58	28.86%
Total Respondents	201	100.00%
(skipped this question)	13	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	78	38.61%
NO	46	22.77%
unsure	78	38.61%
Total Respondents	202	100.00%
(skipped this question)	12	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	56	27.86%
NO	63	31.34%
unsure	82	40.80%
Total Respondents	201	100.00%
(skipped this question)	13	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	71	35.32%
NO	62	30.85%
unsure	68	33.83%
Total Respondents	201	100.00%
(skipped this question)	13	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	43	21.39%
NO	125	62.19%
unsure	33	16.42%
Total Respondents	201	100.00%
(skipped this question)	13	

16. Are the homes in your community in good repair?

	Response Total	
most are	83	41.29%
some are	77	38.31%
few are	21	10.45%
none are	1	0.50%
unsure	19	9.45%
Total Respondents	201	100.00%
(skipped this question)	13	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	124	62.00%
job training	110	55.00%
housing	116	58.00%
budgeting	140	70.00%
parenting	122	61.00%
chronic illness	31	15.50%
child care	88	44.00%
teen pregnancy	66	33.00%
substance abuse	108	54.00%
transportation	97	48.50%
family violence	72	36.00%
energy/utility costs	87	43.50%
living wage employment	106	53.00%
family/child abuse	64	32.00%
language barriers	32	16.00%
health food selection	80	40.00%
special needs children	41	20.50%
financial literacy/planning	81	40.50%
mental health services	73	36.50%
medical care access	56	28.00%
dental care access	68	34.00%
health care costs	90	45.00%
credit card debt	90	45.00%
legal issues/services	56	28.00%
child support	65	32.50%
none apply	13	6.50%
Total Respondents	200	na
(skipped this question)	14	

**18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:**

	Response Total	
employment	148	74.00%
job training	111	55.50%
housing	91	45.50%
child care	99	49.50%
mental health	81	40.50%
literacy	52	26.00%
transportation	93	46.50%
legal issues/services	39	19.50%
substance abuse treatment	80	40.00%
financial literacy/planning	90	45.00%
energy/utility costs	83	41.50%
family planning	65	32.50%
medical care	71	35.50%
family/child abuse	52	26.00%
language barriers	30	15.00%
none apply	19	9.50%
Total Respondents	200	na
(skipped this question)	14	

**19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:**

	Response Total	
housework	136	69.39%
managing medications	118	60.20%
financial assistance	73	37.24%
yard work/snow removal	144	73.47%
grocery shopping	115	58.67%
tax preparation/legal issues	44	22.45%
home repairs	127	64.80%
preparing meals	103	52.55%
access to transportation	104	53.06%
energy/utility cost	79	40.31%
laundry	85	43.37%
none apply	19	9.69%
Total Respondents	196	na
(skipped this question)	18	

**20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?**

	YES		NO		unsure		Total
checking and savings accounts	117	60.31%	33	17.01%	44	22.68%	194
credit card debt	121	62.05%	26	13.33%	48	24.62%	195
credit repair	105	56.15%	28	14.97%	54	28.88%	187
payday loans	90	48.39%	28	15.05%	68	36.56%	186
car title loans (not a car purchase loan)	63	34.43%	38	20.77%	82	44.81%	183
budgeting or money management issues	141	70.85%	11	5.53%	47	23.62%	199
filing tax returns (EITC)	86	46.74%	28	15.22%	70	38.04%	184
obtaining loans	73	39.46%	40	21.62%	72	38.92%	185
property tax exemptions	66	35.87%	32	17.39%	86	46.74%	184
rent reimbursement claims	76	41.30%	32	17.39%	76	41.30%	184
home energy/utility cost issues	122	63.87%	16	8.38%	53	27.75%	191
landlord/tenant issues	93	50.54%	24	13.04%	67	36.41%	184
Total Respondents	na		na		na		200
(skipped this question)							14

**21a. How would you rate your relationship with the community action agency in your community?**

	Response Total	
1 one (poor)	5	2.51%
2 two	13	6.53%
3 three (fine)	50	25.13%
4 four	46	23.12%
5 five (excellent)	23	11.56%
no relationship	62	31.16%
Total Respondents	199	100.00%
(skipped this question)	15	

**21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?**

	Response Total	
1 one (poor)	6	3.03%
2 two	16	8.08%
3 three (fine)	47	23.74%
4 four	43	21.72%
5 five (excellent)	15	7.58%
unsure	71	35.86%
Total Respondents	198	100.00%
(skipped this question)	16	

**22. What do you believe causes poverty?**

**23. What community improvement initiative would you like your community to address?**

**24. If you had \$1,000,000 to solve a community issue, what would you solve?**

**1. What county do you live in?**

	Response Total	
Benton	19	11.88%
Cedar	4	2.50%
Clinton	1	0.63%
Dubuque	1	0.63%
Johnson	22	13.75%
Jones	13	8.13%
Linn	93	58.13%
Tama	1	0.63%
Washington	6	3.75%
Total Respondents	160	100.00%
(skipped this question)	13	

**2. What community stakeholder group do you belong to? select the one that best describes your group:**

	Response Total	
County government	27	15.88%
City government	7	4.12%
Board of Supervisors	0	0.00%
educational institution	23	13.53%
health care provider	11	6.47%
faith based	14	8.24%
service organization	28	16.47%
public/private housing	3	1.76%
neighborhood association	3	1.76%
police	1	0.59%
judicial	21	12.35%
private business	6	3.53%
other	26	15.29%
Total Respondents	170	100.00%
(skipped this question)	3	

**3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?**

	Response Total	
there are an insufficient number of opportunities	109	67.70%
there are an excessive number of opportunities	0	0.00%
there are a sufficient number of opportunities	18	11.18%
there are not any opportunities	2	1.24%
unsure	32	19.88%
Total Respondents	161	100.00%
(skipped this question)	12	

**4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:**

	Response Total	
jobs are not available	112	70.00%
language barriers	34	21.25%
lack of education	114	71.25%
physical or mental disabilities	64	40.00%
need better technical job skills	93	58.13%
transportation	103	64.38%
need better communication, people/customer job skills	96	60.00%
health issues	48	30.00%
substance abuse issues	77	48.13%
need child care	97	60.63%
other	17	10.63%
Total Respondents	160	na
(skipped this question)	13	

**5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	66	41.51%
there are an excessive number available	0	0.00%
there are a sufficient number available	40	25.16%
there are not any available	3	1.89%
unsure	50	31.45%
Total Respondents	159	100.00%
(skipped this question)	14	

**6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	81	50.94%
there are an excessive number available	0	0.00%
there are a sufficient number available	3	1.89%
there are not any available	20	12.58%
unsure	55	34.59%
Total Respondents	159	100.00%
(skipped this question)	14	

**7. Are pre-school programs (including Head Start programs) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	53	33.33%
there are an excessive number available	1	0.63%
there are a sufficient number available	61	38.36%
there are not any available	3	1.89%
unsure	41	25.79%
Total Respondents	159	100.00%
(skipped this question)	14	

**8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?**

	Response Total	
there are an insufficient number available	72	47.37%
there are an excessive number available	2	1.32%
there are a sufficient number available	39	25.66%
there are not any available	4	2.63%
unsure	35	23.03%
Total Respondents	152	100.00%
(skipped this question)	21	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	120	79.47%
learning disabilities	46	30.46%
finding employment	73	48.34%
substance abuse/tobacco	89	58.94%
school attendance	71	47.02%
behavior disorders	84	55.63%
gang participation	46	30.46%
teen parenting	63	41.72%
birth control	87	57.62%
tutoring	92	60.93%
obesity	73	48.34%
mental health	78	51.66%
affordable school/community activities	107	70.86%
mentoring/leadership/volunteering	113	74.83%
sexually transmitted diseases	64	42.38%
physical health and dental issues	66	43.71%
none apply	0	0.00%
Total Respondents	151	na
(skipped this question)	22	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	74	48.37%
NO	44	28.76%
unsure	35	22.88%
Total Respondents	153	100.00%
(skipped this question)	20	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	34	22.08%
NO	93	60.39%
unsure	27	17.53%
Total Respondents	154	100.00%
(skipped this question)	19	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	60	38.96%
NO	72	46.75%
unsure	22	14.29%
Total Respondents	154	100.00%
(skipped this question)	19	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	23	14.94%
NO	93	60.39%
unsure	38	24.68%
Total Respondents	154	100.00%
(skipped this question)	19	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	18	11.84%
NO	93	61.18%
unsure	41	26.97%
Total Respondents	152	100.00%
(skipped this question)	21	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	47	30.92%
NO	98	64.47%
unsure	7	4.61%
Total Respondents	152	100.00%
(skipped this question)	21	

16. Are the homes in your community in good repair?

	Response Total	
most are	63	41.18%
some are	79	51.63%
few are	7	4.58%
none are	0	0.00%
unsure	4	2.61%
Total Respondents	153	100.00%
(skipped this question)	20	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	110	71.90%
job training	108	70.59%
housing	116	75.82%
budgeting	98	64.05%
parenting	93	60.78%
chronic illness	30	19.61%
child care	104	67.97%
teen pregnancy	32	20.92%
substance abuse	89	58.17%
transportation	104	67.97%
family violence	58	37.91%
energy/utility costs	74	48.37%
living wage employment	121	79.08%
family/child abuse	54	35.29%
language barriers	30	19.61%
health food selection	59	38.56%
special needs children	27	17.65%
financial literacy/planning	79	51.63%
mental health services	76	49.67%
medical care access	59	38.56%
dental care access	72	47.06%
health care costs	74	48.37%
credit card debt	48	31.37%
legal issues/services	50	32.68%
child support	41	26.80%
none apply	0	0.00%
Total Respondents	153	na
(skipped this question)	20	



**18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:**

	Response Total	
employment	133	88.67%
job training	120	80.00%
housing	93	62.00%
child care	104	69.33%
mental health	71	47.33%
literacy	43	28.67%
transportation	104	69.33%
legal issues/services	38	25.33%
substance abuse treatment	72	48.00%
financial literacy/planning	75	50.00%
energy/utility costs	60	40.00%
family planning	55	36.67%
medical care	58	38.67%
family/child abuse	35	23.33%
language barriers	28	18.67%
none apply	0	0.00%
Total Respondents	150	na
(skipped this question)	23	

**19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:**

	Response Total	
housework	96	67.61%
managing medications	110	77.46%
financial assistance	79	55.63%
yard work/snow removal	115	80.99%
grocery shopping	98	69.01%
tax preparation/legal issues	49	34.51%
home repairs	123	86.62%
preparing meals	94	66.20%
access to transportation	111	78.17%
energy/utility cost	86	60.56%
laundry	64	45.07%
none apply	1	0.70%
Total Respondents	142	na
(skipped this question)	31	

**20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?**

	YES		NO		unsure		Total
checking and savings accounts	100	71.94%	10	7.19%	29	20.86%	139
credit card debt	99	68.28%	10	6.90%	36	24.83%	145
credit repair	100	71.94%	7	5.04%	32	23.02%	139
payday loans	93	68.89%	12	8.89%	30	22.22%	135
car title loans (not a car purchase loan)	61	46.56%	15	11.45%	55	41.98%	131
budgeting or money management issues	127	88.19%	4	2.78%	13	9.03%	144
filing tax returns (EITC)	84	63.64%	17	12.88%	31	23.48%	132
obtaining loans	68	52.71%	18	13.95%	43	33.33%	129
property tax exemptions	54	43.55%	19	15.32%	51	41.13%	124
rent reimbursement claims	77	59.69%	10	7.75%	42	32.56%	129
home energy/utility cost issues	117	83.57%	4	2.86%	19	13.57%	140
landlord/tenant issues	110	80.88%	2	1.47%	24	17.65%	136
Total Respondents	na		na		na		148
(skipped this question)							25

**21a. How would you rate your relationship with the community action agency in your community?**

	Response Total	
1 one (poor)	2	1.38%
2 two	17	11.72%
3 three (fine)	46	31.72%
4 four	31	21.38%
5 five (excellent)	26	17.93%
no relationship	23	15.86%
Total Respondents	145	100.00%
(skipped this question)	28	

**21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?**

	Response Total	
1 one (poor)	3	2.07%
2 two	17	11.72%
3 three (fine)	51	35.17%
4 four	26	17.93%
5 five (excellent)	13	8.97%
unsure	35	24.14%
Total Respondents	145	100.00%
(skipped this question)	28	

**22. What do you believe causes poverty?**

**23. What community improvement initiative would you like your community to address?**

**24. If you had \$1,000,000 to solve a community issue, what would you solve?**

**1. What county do you live in?**

	Response Total	
Black Hawk	1	0.45%
Cedar	19	8.48%
Clinton	55	24.55%
Delaware	1	0.45%
Dubuque	3	1.34%
Jackson	5	2.23%
Jones	1	0.45%
Muscatine	56	25.00%
Scott	82	36.61%
Warren	1	0.45%
Total Respondents	224	100.00%
(skipped this question)	17	

**2. What community stakeholder group do you belong to? Select the one that best describes your group:**

	Response Total	
County government	20	8.44%
City government	17	7.17%
Board of Supervisors	3	1.27%
educational institution	45	18.99%
health care provider	10	4.22%
faith based	18	7.59%
service organization	80	33.76%
public/private housing	3	1.27%
neighborhood association	1	0.42%
police	0	0.00%
judicial	2	0.84%
private business	6	2.53%
other	32	13.50%
Total Respondents	237	100.00%
(skipped this question)	4	

**3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?**

	Response Total	
there are an insufficient number of opportunities	159	70.04%
there are an excessive number of opportunities	0	0.00%
there are a sufficient number of opportunities	15	6.61%
there are not any opportunities	10	4.41%
unsure	43	18.94%
Total Respondents	227	100.00%
(skipped this question)	14	

**4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:**

	Response Total	
jobs are not available	156	68.72%
language barriers	50	22.03%
lack of education	174	76.65%
physical or mental disabilities	87	38.33%
need better technical job skills	137	60.35%
transportation	139	61.23%
need better communication, people/customer job skills	135	59.47%
health issues	54	23.79%
substance abuse issues	98	43.17%
need child care	125	55.07%
other	17	7.49%
Total Respondents	227	na
(skipped this question)	14	

**5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	87	39.19%
there are an excessive number available	1	0.45%
there are a sufficient number available	71	31.98%
there are not any available	2	0.90%
unsure	61	27.48%
Total Respondents	222	100.00%
(skipped this question)	19	

**6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	127	57.47%
there are an excessive number available	1	0.45%
there are a sufficient number available	7	3.17%
there are not any available	20	9.05%
unsure	66	29.86%
Total Respondents	221	100.00%
(skipped this question)	20	

**7. Are pre-school programs (including Head Start programs) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	62	27.93%
there are an excessive number available	1	0.45%
there are a sufficient number available	109	49.10%
there are not any available	1	0.45%
unsure	49	22.07%
Total Respondents	222	100.00%
(skipped this question)	19	

**8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?**

	Response Total	
there are an insufficient number available	110	50.23%
there are an excessive number available	2	0.91%
there are a sufficient number available	54	24.66%
there are not any available	4	1.83%
unsure	49	22.37%
Total Respondents	219	100.00%
(skipped this question)	22	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	155	71.10%
learning disabilities	80	36.70%
finding employment	120	55.05%
substance abuse/tobacco	139	63.76%
school attendance	110	50.46%
behavior disorders	132	60.55%
gang participation	86	39.45%
teen parenting	109	50.00%
birth control	132	60.55%
tutoring	128	58.72%
obesity	109	50.00%
mental health	135	61.93%
affordable school/community activities	146	66.97%
mentoring/leadership/volunteering	151	69.27%
sexually transmitted diseases	87	39.91%
physical health and dental issues	86	39.45%
none apply	1	0.46%
Total Respondents	218	na
(skipped this question)	23	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	89	41.40%
NO	83	38.60%
unsure	43	20.00%
Total Respondents	215	100.00%
(skipped this question)	26	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	39	17.97%
NO	142	65.44%
unsure	36	16.59%
Total Respondents	217	100.00%
(skipped this question)	24	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	89	41.01%
NO	103	47.47%
unsure	25	11.52%
Total Respondents	217	100.00%
(skipped this question)	24	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	48	22.22%
NO	124	57.41%
unsure	44	20.37%
Total Respondents	216	100.00%
(skipped this question)	25	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	45	20.83%
NO	125	57.87%
unsure	46	21.30%
Total Respondents	216	100.00%
(skipped this question)	25	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	61	28.37%
NO	138	64.19%
unsure	16	7.44%
Total Respondents	215	100.00%
(skipped this question)	26	

16. Are the homes in your community in good repair?

	Response Total	
most are	79	36.57%
some are	112	51.85%
few are	17	7.87%
none are	2	0.93%
unsure	6	2.78%
Total Respondents	216	100.00%
(skipped this question)	25	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	156	71.89%
job training	148	68.20%
housing	143	65.90%
budgeting	147	67.74%
parenting	148	68.20%
chronic illness	37	17.05%
child care	129	59.45%
teen pregnancy	70	32.26%
substance abuse	118	54.38%
transportation	139	64.06%
family violence	84	38.71%
energy/utility costs	93	42.86%
living wage employment	158	72.81%
family/child abuse	77	35.48%
language barriers	44	20.28%
health food selection	70	32.26%
special needs children	53	24.42%
financial literacy/planning	121	55.76%
mental health services	135	62.21%
medical care access	75	34.56%
dental care access	95	43.78%
health care costs	88	40.55%
credit card debt	73	33.64%
legal issues/services	63	29.03%
child support	52	23.96%
none apply	1	0.46%
Total Respondents	217	na
(skipped this question)	24	

18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:

	Response Total	
employment	187	87.79%
job training	180	84.51%
housing	139	65.26%
child care	147	69.01%
mental health	121	56.81%
literacy	85	39.91%
transportation	154	72.30%
legal issues/services	49	23.00%
substance abuse treatment	109	51.17%
financial literacy/planning	125	58.69%
energy/utility costs	97	45.54%
family planning	92	43.19%
medical care	101	47.42%
family/child abuse	76	35.68%
language barriers	47	22.07%
none apply	3	1.41%
Total Respondents	213	na
(skipped this question)	28	

19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:

	Response Total	
housework	132	65.35%
managing medications	156	77.23%
financial assistance	134	66.34%
yard work/snow removal	158	78.22%
grocery shopping	127	62.87%
tax preparation/legal issues	70	34.65%
home repairs	170	84.16%
preparing meals	128	63.37%
access to transportation	145	71.78%
energy/utility cost	128	63.37%
laundry	98	48.51%
none apply	4	1.98%
Total Respondents	202	na
(skipped this question)	39	

20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?

	YES		NO		unsure		Total
checking and savings accounts	155	78.68%	13	6.60%	29	14.72%	197
credit card debt	150	76.14%	14	7.11%	33	16.75%	197
credit repair	155	79.49%	9	4.62%	31	15.90%	195
payday loans	148	75.90%	17	8.72%	30	15.38%	195
car title loans (not a car purchase loan)	116	62.03%	21	11.23%	50	26.74%	187
budgeting or money management issues	199	96.60%	2	0.97%	5	2.43%	206
filing tax returns (EITC)	108	61.36%	20	11.36%	48	27.27%	176
obtaining loans	98	55.37%	26	14.69%	53	29.94%	177
property tax exemptions	83	48.54%	35	20.47%	53	30.99%	171
rent reimbursement claims	120	65.57%	15	8.20%	48	26.23%	183
home energy/utility cost issues	167	89.30%	7	3.74%	13	6.95%	187
landlord/tenant issues	158	80.61%	8	4.08%	30	15.31%	196
Total Respondents	na		na		na		210
(skipped this question)							31

**21a. How would you rate your relationship with the community action agency in your community?**

Response Total		
1 one (poor)	3	1.44%
2 two	25	11.96%
3 three (fine)	58	27.75%
4 four	54	25.84%
5 five (excellent)	35	16.75%
no relationship	34	16.27%
Total Respondents	209	100.00%
(skipped this question)	32	

**21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?**

Response Total		
1 one (poor)	2	0.95%
2 two	42	20.00%
3 three (fine)	47	22.38%
4 four	42	20.00%
5 five (excellent)	17	8.10%
unsure	60	28.57%
Total Respondents	210	100.00%
(skipped this question)	31	

**22. What do you believe causes poverty?**

**23. What community improvement initiative would you like your community to address?**

**24. If you had \$1,000,000 to solve a community issue, what would you solve?**



**1. What county do you live in?**

	Response Total	
Adair	31	16.49%
Adams	22	11.70%
Black Hawk	1	0.53%
Cerro Gordo	1	0.53%
Clarke	7	3.72%
Dallas	1	0.53%
Davis	1	0.53%
Decatur	4	2.13%
Hamilton	1	0.53%
Madison	17	9.04%
Montgomery	2	1.06%
Page	1	0.53%
Polk	1	0.53%
Ringgold	7	3.72%
Taylor	45	23.94%
Union	45	23.94%
Warren	1	0.53%
Total Respondents	188	100.00%
(skipped this question)	15	

**2. What community stakeholder group do you belong to? Select the one that best describes your group:**

	Response Total	
County government	3	1.50%
City government	10	5.00%
Board of Supervisors	1	0.50%
educational institution	39	19.50%
health care provider	29	14.50%
faith based	8	4.00%
service organization	23	11.50%
public/private housing	7	3.50%
neighborhood association	0	0.00%
police	0	0.00%
judicial	1	0.50%
private business	53	26.50%
other	26	13.00%
Total Respondents	200	100.00%
(skipped this question)	3	

**3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?**

	Response Total	
there are an insufficient number of opportunities	133	70.00%
there are an excessive number of opportunities	0	0.00%
there are a sufficient number of opportunities	20	10.53%
there are not any opportunities	15	7.89%
unsure	22	11.58%
Total Respondents	190	100.00%
(skipped this question)	13	

**4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:**

	Response Total	
jobs are not available	127	66.84%
language barriers	14	7.37%
lack of education	86	45.26%
physical or mental disabilities	27	14.21%
need better technical job skills	82	43.16%
transportation	54	28.42%
need better communication, people/customer job skills	80	42.11%
health issues	23	12.11%
substance abuse issues	77	40.53%
need child care	50	26.32%
other	29	15.26%
Total Respondents	190	na
(skipped this question)	13	

**5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	59	31.89%
there are an excessive number available	2	1.08%
there are a sufficient number available	58	31.35%
there are not any available	1	0.54%
unsure	65	35.14%
Total Respondents	185	100.00%
(skipped this question)	18	

**6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	61	32.97%
there are an excessive number available	1	0.54%
there are a sufficient number available	10	5.41%
there are not any available	46	24.86%
unsure	67	36.22%
Total Respondents	185	100.00%
(skipped this question)	18	

**7. Are pre-school programs (including Head Start programs) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	16	8.65%
there are an excessive number available	2	1.08%
there are a sufficient number available	137	74.05%
there are not any available	0	0.00%
unsure	30	16.22%
Total Respondents	185	100.00%
(skipped this question)	18	

**8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?**

	Response Total	
there are an insufficient number available	71	39.23%
there are an excessive number available	1	0.55%
there are a sufficient number available	55	30.39%
there are not any available	8	4.42%
unsure	46	25.41%
Total Respondents	181	100.00%
(skipped this question)	22	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	95	53.37%
learning disabilities	42	23.60%
finding employment	96	53.93%
substance abuse/tobacco	103	57.87%
school attendance	66	37.08%
behavior disorders	83	46.63%
gang participation	8	4.49%
teen parenting	46	25.84%
birth control	74	41.57%
tutoring	95	53.37%
obesity	71	39.89%
mental health	59	33.15%
affordable school/community activities	87	48.88%
mentoring/leadership/volunteering	118	66.29%
sexually transmitted diseases	38	21.35%
physical health and dental issues	58	32.58%
none apply	6	3.37%
Total Respondents	178	na
(skipped this question)	25	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	85	47.22%
NO	53	29.44%
unsure	42	23.33%
Total Respondents	180	100.00%
(skipped this question)	23	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	22	12.15%
NO	97	53.59%
unsure	62	34.25%
Total Respondents	181	100.00%
(skipped this question)	22	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	89	49.44%
NO	50	27.78%
unsure	41	22.78%
Total Respondents	180	100.00%
(skipped this question)	23	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	40	22.35%
NO	84	46.93%
unsure	55	30.73%
Total Respondents	179	100.00%
(skipped this question)	24	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	52	28.73%
NO	84	46.41%
unsure	45	24.86%
Total Respondents	181	100.00%
(skipped this question)	22	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	56	31.11%
NO	110	61.11%
unsure	14	7.78%
Total Respondents	180	100.00%
(skipped this question)	23	

16. Are the homes in your community in good repair?

	Response Total	
most are	69	38.12%
some are	88	48.62%
few are	23	12.71%
none are	0	0.00%
unsure	1	0.55%
Total Respondents	181	100.00%
(skipped this question)	22	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	107	59.12%
job training	118	65.19%
housing	100	55.25%
budgeting	126	69.61%
parenting	111	61.33%
chronic illness	22	12.15%
child care	91	50.28%
teen pregnancy	46	25.41%
substance abuse	104	57.46%
transportation	75	41.44%
family violence	56	30.94%
energy/utility costs	94	51.93%
living wage employment	123	67.96%
family/child abuse	56	30.94%
language barriers	15	8.29%
health food selection	61	33.70%
special needs children	27	14.92%
financial literacy/planning	101	55.80%
mental health services	64	35.36%
medical care access	53	29.28%
dental care access	66	36.46%
health care costs	77	42.54%
credit card debt	58	32.04%
legal issues/services	37	20.44%
child support	39	21.55%
none apply	2	1.10%
Total Respondents	181	na
(skipped this question)	22	

18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:

	Response Total	
employment	151	84.36%
job training	132	73.74%
housing	92	51.40%
child care	92	51.40%
mental health	54	30.17%
literacy	51	28.49%
transportation	81	45.25%
legal issues/services	27	15.08%
substance abuse treatment	83	46.37%
financial literacy/planning	101	56.42%
energy/utility costs	79	44.13%
family planning	65	36.31%
medical care	65	36.31%
family/child abuse	45	25.14%
language barriers	17	9.50%
none apply	3	1.68%
Total Respondents	179	na
(skipped this question)	24	

19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:

	Response Total	
housework	122	69.32%
managing medications	129	73.30%
financial assistance	86	48.86%
yard work/snow removal	137	77.84%
grocery shopping	104	59.09%
tax preparation/legal issues	45	25.57%
home repairs	140	79.55%
preparing meals	112	63.64%
access to transportation	100	56.82%
energy/utility cost	109	61.93%
laundry	75	42.61%
none apply	3	1.70%
Total Respondents	176	na
(skipped this question)	27	

20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?

	YES		NO		unsure		Total
checking and savings accounts	124	74.25%	15	8.98%	28	16.77%	167
credit card debt	122	71.35%	9	5.26%	40	23.39%	171
credit repair	117	71.34%	8	4.88%	39	23.78%	164
payday loans	90	58.06%	24	15.48%	41	26.45%	155
car title loans (not a car purchase loan)	66	44.00%	19	12.67%	65	43.33%	150
budgeting or money management issues	159	92.44%	1	0.58%	12	6.98%	172
filing tax returns (EITC)	72	48.32%	23	15.44%	54	36.24%	149
obtaining loans	78	52.35%	27	18.12%	44	29.53%	149
property tax exemptions	61	41.50%	24	16.33%	62	42.18%	147
rent reimbursement claims	85	56.67%	20	13.33%	45	30.00%	150
home energy/utility cost issues	127	75.60%	12	7.14%	29	17.26%	168
landlord/tenant issues	101	64.74%	17	10.90%	38	24.36%	156
Total Respondents		na		na		na	177
(skipped this question)							26

**21a. How would you rate your relationship with the community action agency in your community?**

Response Total		
1 one (poor)	10	5.68%
2 two	15	8.52%
3 three (fine)	47	26.70%
4 four	36	20.45%
5 five (excellent)	30	17.05%
no relationship	38	21.59%
Total Respondents	176	100.00%
(skipped this question)	27	

**21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?**

Response Total		
1 one (poor)	3	1.70%
2 two	24	13.64%
3 three (fine)	43	24.43%
4 four	36	20.45%
5 five (excellent)	16	9.09%
unsure	54	30.68%
Total Respondents	176	100.00%
(skipped this question)	27	

**22. What do you believe causes poverty?**

**23. What community improvement initiative would you like your community to address?**

**24. If you had \$1,000,000 to solve a community issue, what would you solve?**

**1. What county do you live in?**

	Response Total	
Hardin	11	8.66%
Jasper	3	2.36%
Madison	1	0.79%
Marshall	72	56.69%
Polk	2	1.57%
Poweshiek	14	11.02%
Story	16	12.60%
Tama	8	6.30%
Total Respondents	127	100.00%
(skipped this question)	4	

**2. What community stakeholder group do you belong to? select the one that best describes your group:**

	Response Total	
County government	5	3.85%
City government	8	6.15%
Board of Supervisors	1	0.77%
educational institution	41	31.54%
health care provider	10	7.69%
faith based	4	3.08%
service organization	24	18.46%
public/private housing	0	0.00%
neighborhood association	1	0.77%
police	1	0.77%
judicial	1	0.77%
private business	13	10.00%
other	21	16.15%
Total Respondents	130	100.00%
(skipped this question)	1	

**3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?**

	Response Total	
there are an insufficient number of opportunities	68	58.12%
there are an excessive number of opportunities	0	0.00%
there are a sufficient number of opportunities	23	19.66%
there are not any opportunities	1	0.85%
unsure	25	21.37%
Total Respondents	117	100.00%
(skipped this question)	14	

**4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:**

	Response Total	
jobs are not available	68	57.63%
language barriers	64	54.24%
lack of education	93	78.81%
physical or mental disabilities	44	37.29%
need better technical job skills	74	62.71%
transportation	67	56.78%
need better communication, people/customer job skills	66	55.93%
health issues	30	25.42%
substance abuse issues	49	41.53%
need child care	68	57.63%
other	9	7.63%
Total Respondents	118	na
(skipped this question)	13	

**5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	48	42.48%
there are an excessive number available	0	0.00%
there are a sufficient number available	37	32.74%
there are not any available	0	0.00%
unsure	28	24.78%
Total Respondents	113	100.00%
(skipped this question)	18	

**6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	56	49.12%
there are an excessive number available	0	0.00%
there are a sufficient number available	5	4.39%
there are not any available	13	11.40%
unsure	40	35.09%
Total Respondents	114	100.00%
(skipped this question)	17	

**7. Are pre-school programs (including Head Start programs) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	33	28.70%
there are an excessive number available	1	0.87%
there are a sufficient number available	61	53.04%
there are not any available	0	0.00%
unsure	20	17.39%
Total Respondents	115	100.00%
(skipped this question)	16	

**8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?**

	Response Total	
there are an insufficient number available	60	53.57%
there are an excessive number available	0	0.00%
there are a sufficient number available	31	27.68%
there are not any available	1	0.89%
unsure	20	17.86%
Total Respondents	112	100.00%
(skipped this question)	19	



9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	75	68.18%
learning disabilities	36	32.73%
finding employment	49	44.55%
substance abuse/tobacco	65	59.09%
school attendance	73	66.36%
behavior disorders	57	51.82%
gang participation	32	29.09%
teen parenting	61	55.45%
birth control	70	63.64%
tutoring	67	60.91%
obesity	54	49.09%
mental health	58	52.73%
affordable school/community activities	78	70.91%
mentoring/leadership/volunteering	79	71.82%
sexually transmitted diseases	51	46.36%
physical health and dental issues	46	41.82%
none apply	0	0.00%
Total Respondents	110	na
(skipped this question)	21	

10. Are there adequate levels of emergency services available in your community?

	Response Total	
YES	43	39.09%
NO	33	30.00%
unsure	34	30.91%
Total Respondents	110	100.00%
(skipped this question)	21	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	23	20.91%
NO	56	50.91%
unsure	31	28.18%
Total Respondents	110	100.00%
(skipped this question)	21	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	42	38.18%
NO	41	37.27%
unsure	27	24.55%
Total Respondents	110	100.00%
(skipped this question)	21	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	34	31.19%
NO	44	40.37%
unsure	31	28.44%
Total Respondents	109	100.00%
(skipped this question)	22	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	19	17.27%
NO	57	51.82%
unsure	34	30.91%
Total Respondents	110	100.00%
(skipped this question)	21	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	38	34.55%
NO	66	60.00%
unsure	6	5.45%
Total Respondents	110	100.00%
(skipped this question)	21	

16. Are the homes in your community in good repair?

	Response Total	
most are	40	36.36%
some are	64	58.18%
few are	5	4.55%
none are	0	0.00%
unsure	1	0.91%
Total Respondents	110	100.00%
(skipped this question)	21	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	81	75.00%
job training	77	71.30%
housing	64	59.26%
budgeting	69	63.89%
parenting	71	65.74%
chronic illness	19	17.59%
child care	62	57.41%
teen pregnancy	39	36.11%
substance abuse	61	56.48%
transportation	72	66.67%
family violence	47	43.52%
energy/utility costs	46	42.59%
living wage employment	83	76.85%
family/child abuse	37	34.26%
language barriers	56	51.85%
health food selection	26	24.07%
special needs children	20	18.52%
financial literacy/planning	67	62.04%
mental health services	62	57.41%
medical care access	39	36.11%
dental care access	35	32.41%
health care costs	50	46.30%
credit card debt	36	33.33%
legal issues/services	30	27.78%
child support	20	18.52%
none apply	0	0.00%
Total Respondents	108	na
(skipped this question)	23	

**18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:**

	Response Total	
employment	84	79.25%
job training	88	83.02%
housing	54	50.94%
child care	65	61.32%
mental health	51	48.11%
literacy	60	56.60%
transportation	63	59.43%
legal issues/services	23	21.70%
substance abuse treatment	47	44.34%
financial literacy/planning	60	56.60%
energy/utility costs	47	44.34%
family planning	39	36.79%
medical care	43	40.57%
family/child abuse	27	25.47%
language barriers	52	49.06%
none apply	0	0.00%
Total Respondents	106	na
(skipped this question)	25	

**19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:**

	Response Total	
housework	65	61.90%
managing medications	76	72.38%
financial assistance	60	57.14%
yard work/snow removal	80	76.19%
grocery shopping	55	52.38%
tax preparation/legal issues	30	28.57%
home repairs	79	75.24%
preparing meals	60	57.14%
access to transportation	80	76.19%
energy/utility cost	58	55.24%
laundry	40	38.10%
none apply	2	1.90%
Total Respondents	105	na
(skipped this question)	26	

**20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance:**

	YES		NO		unsure		Total
checking and savings accounts	70	72.16%	5	5.15%	22	22.68%	97
credit card debt	80	80.81%	2	2.02%	17	17.17%	99
credit repair	76	79.17%	4	4.17%	16	16.67%	96
payday loans	74	75.51%	5	5.10%	19	19.39%	98
car title loans (not a car purchase loan)	53	60.23%	6	6.82%	29	32.95%	88
budgeting or money management issues	94	93.07%	1	0.99%	6	5.94%	101
filing tax returns (EITC)	66	68.75%	8	8.33%	22	22.92%	96
obtaining loans	50	56.82%	10	11.36%	28	31.82%	88
property tax exemptions	40	44.94%	14	15.73%	35	39.33%	89
rent reimbursement claims	61	63.54%	9	9.38%	26	27.08%	96
home energy/utility cost issues	84	86.60%	1	1.03%	12	12.37%	97
landlord/tenant issues	81	80.20%	3	2.97%	17	16.83%	101
Total Respondents	na		na		na		105
(skipped this question)							26

**21a. How would you rate your relationship with the community action agency in your community?**

	Response Total	
1 one (poor)	6	5.71%
2 two	1	0.95%
3 three (fine)	28	26.67%
4 four	29	27.62%
5 five (excellent)	31	29.52%
no relationship	10	9.52%
Total Respondents	105	100.00%
(skipped this question)	26	

**21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?**

	Response Total	
1 one (poor)	3	2.88%
2 two	5	4.81%
3 three (fine)	23	22.12%
4 four	43	41.35%
5 five (excellent)	18	17.31%
unsure	12	11.54%
Total Respondents	104	100.00%
(skipped this question)	27	

**22. What do you believe causes poverty?**

**23. What community improvement initiative would you like your community to address?**

**24. If you had \$1,000,000 to solve a community issue, what would you solve?**

**1. What county do you live in?**

	Response Total	
Appanoose	1	0.54%
Cherokee	26	14.13%
Ida	15	8.15%
Lyon	28	15.22%
O'Brien	2	1.09%
Osceola	2	1.09%
Plymouth	37	20.11%
Sioux	71	38.59%
Woodbury	2	1.09%
Total Respondents	184	100.00%
(skipped this question)	14	

**2. What community stakeholder group do you belong to? select the one that best describes your group:**

	Response Total	
County government	26	13.33%
City government	22	11.28%
Board of Supervisors	4	2.05%
educational institution	30	15.38%
health care provider	32	16.41%
faith based	20	10.26%
service organization	11	5.64%
public/private housing	3	1.54%
neighborhood association	0	0.00%
police	1	0.51%
Judicial	0	0.00%
private business	30	15.38%
other	16	8.21%
Total Respondents	195	100.00%
(skipped this question)	3	

**3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?**

	Response Total	
there are an insufficient number of opportunities	89	47.34%
there are an excessive number of opportunities	3	1.60%
there are a sufficient number of opportunities	43	22.87%
there are not any opportunities	4	2.13%
unsure	49	26.06%
Total Respondents	188	100.00%
(skipped this question)	10	

**4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:**

	Response Total	
jobs are not available	98	52.97%
language barriers	36	19.46%
lack of education	82	44.32%
physical or mental disabilities	19	10.27%
need better technical job skills	83	44.86%
transportation	42	22.70%
need better communication, people/customer job skills	70	37.84%
health issues	24	12.97%
substance abuse issues	45	24.32%
need child care	73	39.46%
other	19	10.27%
Total Respondents	185	na
(skipped this question)	13	

**5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	69	37.70%
there are an excessive number available	2	1.09%
there are a sufficient number available	58	31.69%
there are not any available	5	2.73%
unsure	49	26.78%
Total Respondents	183	100.00%
(skipped this question)	15	

**6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	62	33.88%
there are an excessive number available	1	0.55%
there are a sufficient number available	7	3.83%
there are not any available	46	25.14%
unsure	67	36.61%
Total Respondents	183	100.00%
(skipped this question)	15	

**7. Are pre-school programs (including Head Start programs) for low-income families available in your community?**

	Response Total	
there are an insufficient number available	30	16.57%
there are an excessive number available	1	0.55%
there are a sufficient number available	118	65.19%
there are not any available	7	3.87%
unsure	25	13.81%
Total Respondents	181	100.00%
(skipped this question)	17	

**8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?**

	Response Total	
there are an insufficient number available	57	31.32%
there are an excessive number available	1	0.55%
there are a sufficient number available	69	37.91%
there are not any available	21	11.54%
unsure	34	18.68%
Total Respondents	182	100.00%
(skipped this question)	16	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	104	59.09%
learning disabilities	36	20.45%
finding employment	75	42.61%
substance abuse/tobacco	88	50.00%
school attendance	39	22.16%
behavior disorders	66	37.50%
gang participation	9	5.11%
teen parenting	37	21.02%
birth control	59	33.52%
tutoring	70	39.77%
obesity	69	39.20%
mental health	47	26.70%
affordable school/community activities	81	46.02%
mentoring/leadership/volunteering	114	64.77%
sexually transmitted diseases	42	23.86%
physical health and dental issues	44	25.00%
none apply	6	3.41%
Total Respondents	176	na
(skipped this question)	22	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	107	59.12%
NO	35	19.34%
unsure	39	21.55%
Total Respondents	181	100.00%
(skipped this question)	17	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	50	27.62%
NO	78	43.09%
unsure	53	29.28%
Total Respondents	181	100.00%
(skipped this question)	17	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	95	52.49%
NO	37	20.44%
unsure	49	27.07%
Total Respondents	181	100.00%
(skipped this question)	17	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	47	25.97%
NO	68	37.57%
unsure	66	36.46%
Total Respondents	181	100.00%
(skipped this question)	17	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	55	30.39%
NO	74	40.88%
unsure	52	28.73%
Total Respondents	181	100.00%
(skipped this question)	17	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	44	24.31%
NO	107	59.12%
unsure	30	16.57%
Total Respondents	181	100.00%
(skipped this question)	17	

16. Are the homes in your community in good repair?

	Response Total	
most are	128	71.11%
some are	44	24.44%
few are	3	1.67%
none are	0	0.00%
unsure	5	2.78%
Total Respondents	180	100.00%
(skipped this question)	18	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	94	52.81%
job training	99	55.62%
housing	95	53.37%
budgeting	103	57.87%
parenting	98	55.06%
chronic illness	9	5.06%
child care	91	51.12%
teen pregnancy	24	13.48%
substance abuse	75	42.13%
transportation	68	38.20%
family violence	45	25.28%
energy/utility costs	88	49.44%
living wage employment	90	50.56%
family/child abuse	36	20.22%
language barriers	39	21.91%
health food selection	44	24.72%
special needs children	25	14.04%
financial literacy/planning	85	47.75%
mental health services	51	28.65%
medical care access	39	21.91%
dental care access	60	33.71%
health care costs	77	43.26%
credit card debt	73	41.01%
legal issues/services	40	22.47%
child support	36	20.22%
none apply	1	0.56%
Total Respondents	178	na
(skipped this question)	20	



**18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:**

	Response Total	
employment	132	75.00%
job training	121	68.75%
housing	87	49.43%
child care	95	53.98%
mental health	48	27.27%
literacy	44	25.00%
transportation	65	36.93%
legal issues/services	36	20.45%
substance abuse treatment	51	28.98%
financial literacy/planning	91	51.70%
energy/utility costs	76	43.18%
family planning	50	28.41%
medical care	48	27.27%
family/child abuse	33	18.75%
language barriers	32	18.18%
none apply	2	1.14%
Total Respondents	176	na
(skipped this question)	22	

**19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:**

	Response Total	
housework	105	60.34%
managing medications	116	66.67%
financial assistance	66	37.93%
yard work/snow removal	136	78.16%
grocery shopping	93	53.45%
tax preparation/legal issues	51	29.31%
home repairs	127	72.99%
preparing meals	82	47.13%
access to transportation	103	59.20%
energy/utility cost	92	52.87%
laundry	64	36.78%
none apply	5	2.87%
Total Respondents	174	na
(skipped this question)	24	

**20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?**

	YES		NO		unsure		Total
checking and savings accounts	111	65.68%	19	11.24%	39	23.08%	169
credit card debt	124	75.15%	8	4.85%	33	20.00%	165
credit repair	114	69.51%	8	4.88%	42	25.61%	164
payday loans	73	46.20%	30	18.99%	55	34.81%	158
car title loans (not a car purchase loan)	56	36.84%	35	23.03%	61	40.13%	152
budgeting or money management issues	148	86.05%	7	4.07%	17	9.88%	172
filing tax returns (EITC)	84	55.26%	23	15.13%	45	29.61%	152
obtaining loans	64	41.29%	34	21.94%	57	36.77%	155
property tax exemptions	49	32.89%	34	22.82%	66	44.30%	149
rent reimbursement claims	63	42.00%	23	15.33%	64	42.67%	150
home energy/utility cost issues	125	76.69%	13	7.98%	25	15.34%	163
landlord/tenant issues	81	51.92%	29	18.59%	46	29.49%	156
Total Respondents		na		na		na	175
(skipped this question)							23

**21a. How would you rate your relationship with the community action agency in your community?**

	Response Total	
1 one (poor)	7	4.00%
2 two	19	10.86%
3 three (fine)	46	26.29%
4 four	45	25.71%
5 five (excellent)	30	17.14%
no relationship	28	16.00%
Total Respondents	175	100.00%
(skipped this question)	23	

**21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?**

	Response Total	
1 one (poor)	9	5.14%
2 two	16	9.14%
3 three (fine)	40	22.86%
4 four	49	28.00%
5 five (excellent)	19	10.86%
unsure	42	24.00%
Total Respondents	175	100.00%
(skipped this question)	23	

**22. What do you believe causes poverty?**

**23. What community improvement initiative would you like your community to address?**

**24. If you had \$1,000,000 to solve a community issue, what would you solve?**